



REOPENING MASSACHUSETTS
Guidance for industries on the reopening plan
As of May 18, 2020

The following detailed commentary is related to the Executive Order signed by Governor Baker on May 18, 2020. This document is intended to provide additional information on businesses and activities summarized in the Reopening Massachusetts report. This is not an exhaustive list of all possible businesses that can open in each phase; it may be updated from time to time.

For additional information please visit the Reopening Massachusetts website www.mass.gov/reopening

Unless otherwise stated, businesses expected to be allowed to open in future phases will be subject to certain limitations and guidelines that will be provided at a later date. All businesses are required to follow Mandatory Workplace Safety Standards and Sector specific safety protocols and best practices. All of this information is subject to revision based on the latest public health data.

Businesses

Category	When you can reopen	Additional comments
All businesses deemed essential by previous orders	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Banks	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Dog walkers	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Financial services	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
In house services (such as nannies, babysitting, house cleaning)	Currently allowed	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.
Real estate open houses	Currently allowed with restrictions	These businesses will be required to comply with Mandatory Workplace Safety Standards and any applicable sector specific safety protocols / best practices by May 25, 2020.

Category	When you can reopen	Additional comments
Construction	Phase 1 – May 18	All construction businesses, please refer to detailed guidance for reopening
Firearms retailers and shooting ranges	Phase 1 – May 18	
Home remodeling	Phase 1 – May 18	All construction businesses, please refer to detailed guidance for reopening (includes guidance for remodeling in 1-3 family residences)
In home installations	Phase 1 – May 18, construction related Phase 2 – non construction related	Construction related – e.g., painting, repairs, etc. Non construction related – e.g., carpet installation, home theaters, security systems
Manufacturing	Phase 1 – May 18	All manufacturing businesses, please refer to detailed guidance for reopening
Places of worship	Phase 1 – May 18	Please refer to detailed guidance for reopening
Auto dealers and wholesalers	Phase 1 – May 25 for curbside pickup and delivery only Phase 2 – browsing inside the showroom with restrictions	Follow guidelines for non-essential retail and car dealerships found in the Essential Services FAQ
Car washes	Phase 1 – May 25	Please refer to detailed guidance for reopening
Drive-in movie theaters	Phase 1 – May 25	These businesses must follow Mandatory Workplace Safety Standards.
Hair salons / barbershops	Phase 1 – May 25	Please refer to detailed guidance for reopening
General office spaces	Phase 1 - May 25 except City of Boston Phase 1 – June 1 City of Boston	Please refer to detailed guidance for reopening
Lab space	Phase 1 – May 25	Please refer to detailed guidance for reopening
Libraries	Phase 1 – May 25 for curbside pickup and delivery only Phase 2 – browsing inside the Library with restrictions	
Pet grooming	Phase 1 – May 25	Please refer to detailed guidance for reopening

Category	When you can reopen	Additional comments
Retail (such as clothing stores, toy stores, jewelry stores, nurseries and garden centers that don't sell food products, adult use cannabis stores)	Phase 1 – May 25 for curbside pickup and delivery only Phase 2 – browsing inside the store with restrictions	
Casinos	Hotel & Restaurants – Phase 2 Gaming area – Phase 3 Theaters / arenas – Phase 3/4	Casinos and hotels attached to them should follow the guidelines for each section of the property (e.g. hotel, restaurants, etc.).
Driving schools	Currently allowed to offer classroom instruction online Phase 2 – behind-the-wheel training or observation of another student driver	RMV developing comprehensive guidance for permit testing, road tests and driving schools
Hotels and accommodations (including short-term / private vacation rentals by owner)	Currently open to provide services to essential workers and vulnerable populations. Phase 2 – reopen to serve other guests with restrictions	We are actively considering whether additional guidance will be provided to hotels/lodging before Phase 2
Other personal services (such as nail salons, day spas, massage therapy, tattoo parlors, electrolysis studios)	Phase 2	
Restaurants	Phase 1 – can continue to offer takeout and delivery options Phase 2 – can begin opening dining areas	We are actively considering whether additional guidance will be provided to restaurants before Phase 2
Amusement parks	TBD – either Phase 3 or 4	
Bars	Phase 3	Bars are defined as establishments that only serve alcohol and do not have kitchen areas that prepare food on-site.
Gyms, fitness studios	Phase 3	Evaluating earlier opening of personal training and outdoor classes
Movie theatres	Phase 3	
Museums	Phase 3	

Category	When you can reopen	Additional comments
Performance venues (such as concert halls, theatres)	Phase 3	Large performance venues are an exception and will open in Phase 4 following guidance for other large venues. Some outdoor performance venues may begin opening in Phase 2.
Large venues (such as arenas, stadiums, night clubs, other sports venues)	Phase 4	In process of determining what qualifies as a large venue
Flight schools	TBD – not Phase 1	Comprehensive plan is being developed

Recreation & outdoors

Category	When you can reopen	Additional comments
Beaches	Currently allowed for transitory activity only, will open for more activities in Phase 1 – May 25	Please refer to detailed guidance for reopening
Golf	Currently allowed with restrictions	Continue to follow guidance outlined in the Essential Services FAQ
Parks	Currently open, but services/facilities will reopen in Phase 1 – May 25	Please refer to detailed guidance for reopening
Fishing, hunting and boating	Phase 1 – May 25	Please refer to detailed guidance for reopening
Outdoor adventure activities (including ski area summer activities, zip-lines, and mountain biking)	Phase 1 – May 25	Please refer to detailed guidance for reopening
Outdoor gardens, zoos, reserves and public installations	Phase 1 – May 25	Please refer to detailed guidance for reopening
Other outdoor recreation (such as miniature golf, go karts, batting cages)	Phase 2	
Outdoor performances	Some activities in Phase 2	
Summer camps	Phase 2 – recreational day camps Phase 3 – residential camps	
Youth sports	Some activities in Phase 2	

Category	When you can reopen	Additional comments
Other indoor recreation (such as indoor batting cages, indoor go karts)	Phase 3	
Sightseeing (such as bus tours, duck tours, harbor cruises, whale watching)	Phase 3	
Tours	Phase 3	
Historical sites	TBD – not Phase 1	Comprehensive tourism plan is being developed
Cruise ships	N/A	Operating under federal guidance, No Sail order currently in effect